

BCF Scheme:		BCF 04: Integrated Rapid Response Service
Lead Officer:	RCCG	Dominic Blaydon
	RMBC	Shona McFarlane

Description:

Implement a joint approach to an integrated rapid response service, including out of hours, capable of meeting holistic needs of identified individuals to reduce hospital admission. Incorporate community nursing, enabling and commissioned domiciliary care, to be funded through the BCF to protect social care services from the impact of additional community based support packages.

Additional assessment time (social care support) to be provided through the BCF as part of the response, in order to enable throughput through the Fast Response service, either into funded packages or through the social care prescribing offer into community based prevention activity.

Outcome:

A coordinated response is provided to individuals' needs, which supports them to remain independent while reducing admissions to residential care and hospital.

Key Actions	Lead	Timescale
1. Community Transformation Board receives proposals on new service model of Integrated Rapid Response Service	Dominic Blaydon/Janine Parkin	July 2014
2. Financial modelling completed for new integrated service	Dominic Blaydon/Janine Parkin	October 2014
3. New service model agreed by the Community Transformation Board	Dominic Blaydon/Janine Parkin	November 2014
4. BCF Operations Group approval	Dominic Blaydon/Janine Parkin	December 2014
5. BCF Executive approval	Dominic Blaydon/Janine Parkin	December 2014
6. HWB Board approval	Dominic Blaydon/Janine Parkin	January 2015
Outcome Measures		
<ul style="list-style-type: none"> Integrated Rapid Response Service in place Increase in the number of people receiving support at home when they have an urgent health or social care need 		

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| • Reduction in respite care placements |
| • Reduction in emergency admissions to hospital |